

## OTHER DBH SERVICES

|                                         |                |
|-----------------------------------------|----------------|
| Adult Forensic Services                 | (909) 580-3702 |
| Community Outreach and Education (CORE) | (909) 386-8296 |
| Office of Consumer and Family Affairs   | (909) 388-0818 |
| Patients' Rights                        | (800) 440-2391 |

## OTHER COMMUNITY RESOURCES

|                                                                                              |                                                       |
|----------------------------------------------------------------------------------------------|-------------------------------------------------------|
| Sheriff's Department Project HOPE                                                            | (909) 387-0623                                        |
| Dept. of Aging and Adult Services (DAAS)<br>Adult Protective Services (APS) - 24 Hr. Hotline | (909) 891-3900<br>(877) 565-2020                      |
| Coalition Against Sexual Exploitation (CASE)                                                 | (909) 383-9677                                        |
| Inland Caregiver Resource Center                                                             | (800) 675-6694                                        |
| Inland Regional Center (IRC)<br>Emergency After Hours Numbers                                | (909) 890-3000<br>(866) 230-7425 &<br>(909) 820-3900  |
| Autism Society - Inland Empire                                                               | (951) 220-6922                                        |
| Alzheimer's Association                                                                      | (800) 272-3900                                        |
| Veterans Affairs Loma Linda Health Care System<br>Homeless Program<br>Patient Eligibility    | (909) 825-7084<br>Ext: 2309 or Ext: 4633<br>Ext. 5312 |
| Veterans Crisis Line                                                                         | (800) 273-8255                                        |
| California Smoker's Helpline                                                                 | (800) NO-BUTTS                                        |
| National Suicide Prevention Hotline                                                          | (800) 273-8255                                        |
| Child Abuse Hotline                                                                          | (800) 827-8724                                        |
| Al Anon Support Group Hotline                                                                | (800) 356-9996                                        |
| Alcoholics Anonymous                                                                         | (909) 825-4700                                        |
| National Alliance on Mental Illness (NAMI) Helpline                                          | (800) 950-6264                                        |



Behavioral Health

## Department of Behavioral Health (DBH) Program and Community Resource Guide



For more information, contact:  
DBH's 24/7 Access Unit at (888) 743-1478  
In an emergency dial 9-1-1  
TTY users dial 7-1-1  
For resources not listed, dial 2-1-1

## COMMUNITY CRISIS SERVICES

### Community Crisis Response Team (CCRT)

Will assist with:

- 5150/5585 Assessments
- Crisis Intervention
- Resource & Referral
- Critical Incident Response

| West Valley CCRT                                | East Valley CCRT                                                                          | High Desert CCRT                                                                        |
|-------------------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| Covering Fontana to Chino Hills                 | Covering Yucaipa, Redlands, Loma Linda, Colton, San Bernardino, Bloomington, East Fontana | Covering Victorville, Hesperia, Apple Valley, Phelan, Adelanto, Lucerne Valley, Barstow |
| Office: (909) 458-1517<br>Pager: (909) 535-1316 | Office: (909) 421-9233<br>Pager: (909) 420-0560                                           | Office: (760) 956-2345<br>Pager: (760) 734-8093                                         |

### Crisis Walk-In Clinics (CWIC)

Will assist with:

- 5150/5585 Assessments
- Crisis Stabilization
- Psychiatric Medications

| CWIC - Rialto                                                                               | CWIC - High Desert                                                           | CWIC - Morongo Basin                                                                |
|---------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| 850 E. Foothill Blvd.<br>Rialto<br>Mon-Fri 8am-10pm<br>Sat 8am-5pm<br>Phone: (909) 421-9495 | 12240 Hesperia Rd.<br>Victorville<br>Available 24/7<br>Phone: (760) 245-8837 | 7293 Dumosa Ave., Ste. 2<br>Yucca Valley<br>Available 24/7<br>Phone: (855) 365-6558 |



## PREVENTION AND EARLY INTERVENTION

Prevention and Early Intervention (PEI) program services are intended to implement strategies to prevent mental illness from becoming severe and disabling, emphasizing improvement to timely access to services for underserved populations.

### Administration Contact Information

(800) 722-9866

### Family Resource Centers (FRC)

The FRCs offer various programs that are tailored to be culturally and linguistically competent and meet the identified needs of the communities of all ages they serve.

|                                                                                                                                                  |                                                                                                                                                 |                                                                                                                                            |
|--------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| <b>BARSTOW</b><br>Riverside-San Bernardino County Indian Health, Inc.<br>170 N. Yucca Avenue<br>Barstow<br>(760) 256-9016                        | <b>MENTONE</b><br>Building A Generation<br>Mentone Elementary School<br>1320 Crafton Avenue<br>Mentone<br>(909) 794-7753                        | <b>ONTARIO</b><br>Ontario Montclair School District— Family Solutions Collaborative<br>1556 S. Sultana Avenue<br>Ontario<br>(909) 418-6923 |
| <b>REDLANDS</b><br>Building A Generation<br>932 W. Cypress Avenue<br>Redlands<br>(909) 793-8822                                                  | <b>REDLANDS</b><br>Building A Generation<br>Lugonia Elementary School<br>202 E. Pennsylvania Avenue<br>Redlands<br>(909) 307-2424               | <b>REDLANDS</b><br>Building A Generation<br>Franklin Elementary School<br>850 E. Colton Avenue<br>Redlands<br>(909) 748-6770               |
| <b>SAN BERNARDINO</b><br>Valley Star Behavioral Health, Inc.<br>1585 W. D Street, Suite 101<br>San Bernardino<br>(909) 388-2222                  | <b>SAN BERNARDINO</b><br>Victor Community Support Services<br>1053 N. D Street<br>San Bernardino<br>(909) 522-4656                              | <b>SAN BERNARDINO</b><br>Building A Generation<br>Victoria Elementary School<br>1505 Richardson Street<br>San Bernardino<br>(909) 307-2487 |
| <b>SKYFOREST</b><br>Rim Family Services<br>28545 Highway 18<br>Skyforest<br>(909) 336-1800                                                       | <b>VICTORVILLE</b><br>Victor Community Support Services<br>15400 Cholame Road<br>Victorville<br>(760) 780-4505                                  | <b>YUCCA VALLEY</b><br>Pacific Clinics<br>58945 Business Center Dr.,<br>Ste. D, Yucca Valley<br>(760) 228-9657                             |
| <b>MONTCLAIR</b><br>Ontario Montclair School District<br>Montclair Community Collaborative<br>10200 Lehigh Avenue<br>Montclair<br>(909) 445-1618 | <b>MONTCLAIR</b><br>Ontario Montclair School District<br>The House Family Resource Center<br>9916 Central Avenue<br>Montclair<br>(909) 625-9485 |                                                                                                                                            |

## SUBSTANCE USE DISORDER AND RECOVERY SERVICES

The DBH Substance Use Disorder and Recovery Services Administration is responsible for managing a full range of Substance Use Disorder (SUD) prevention, treatment services and education programs for communities and residents of San Bernardino County.

### Administration Contact Information

(800) 968-2636

### Screening Assessment and Referral Center (SARC)

The Screening Assessment and Referral Center (SARC) is a resource for those who are battling with alcohol and/or drug abuse and are ready to get treatment. The SARC is ready to help you on your road to recovery.

### Contact Information

(909) 421-4601

### Recovery Centers

Recovery centers provide support in the recovery efforts of individuals by providing a drug and alcohol free, sober living social environment and other recovery resources. Recovery centers are located at the following:

**COLTON**  
MHS Central Valley  
1076 Santo Antonio  
Suite B, Colton  
(909) 433-9824

**NEEDLES**  
MHS Needles  
Center for Change  
300 H Street  
Needles  
(760) 326-4590

**SAN BERNARDINO**  
Inland Valley Recovery  
Services  
939 North D Street  
San Bernardino  
(909) 889-6519

**SKYFOREST**  
Rim Family Mobile  
Resource Center  
28545 Highway 18  
Skyforest  
(909) 366-1800

**UPLAND**  
Inland Valley Recovery  
Services  
934 N. Mountain Ave.  
Ste. A & B, Upland  
(909) 949-4667

**VICTORVILLE**  
St. John of God  
Hospitality Center  
15534 6th Street  
Victorville  
(760) 952-9192

**YUCCA VALLEY**  
MHS Recovery Center for Change  
58945 Business Center Drive, Suite N, Yucca Valley  
(760) 369-1074

## COMMUNITY CRISIS SERVICES

### Crisis Residential Treatment Center (CRT)

The CRT is a short-term, 16-bed home established to provide recovery-based services to adults in need. The CRT center provides a temporary alternative for people experiencing a serious psychiatric episode or intense emotional distress. It serves San Bernardino County residents ages 18-59 for stays up to 90 days, depending on mental health needs.

#### **San Bernardino - Casa Paseo Center**

720 East Gilbert Street, San Bernardino  
For referrals, call: (909) 332-6000



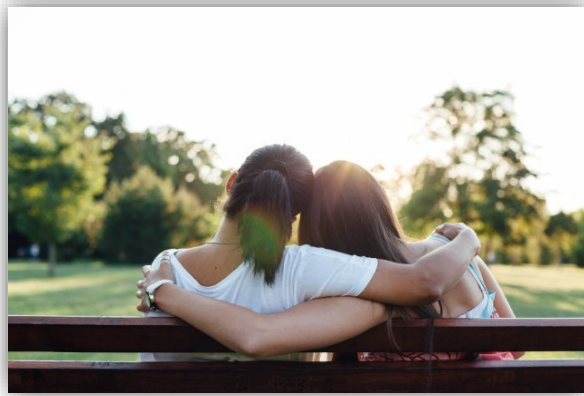
### The STAY - Crisis Residential Treatment Center (CRT)

The STAY is a short-term, 14-bed center for Transitional Age Youth (TAY) in crisis located in the City of San Bernardino. This facility is the only one of its kind in the state! It serves San Bernardino County residents ages 18-25 for stays up to 30 days, depending on mental health needs.

#### **San Bernardino - The Stay Center**

780 East Gilbert Street, Bldg. H, San Bernardino  
For referrals, call: (909) 763-4760 ext. 100

## DBH ENGAGEMENT AND SUPPORT SERVICES



### **Crisis Intervention Training Program (CIT)**

Will assist with:

- Crisis Intervention Training for law enforcement partners
- Crisis and de-escalation training for community agencies, county and city departments
- Other community trainings

#### **Contact Information**

(909) 386-8258

### **Homeless Outreach Support Team (HOST)**

An outreach-based program providing services in the field to engage chronically homeless individuals with mental illness into permanent supportive housing.

#### **Contact Information**

(909) 421-4633

### **Recovery Based Engagement Support Team (RBEST)**

RBEST provides engagement field based services for mentally ill individuals who are noncompliant and/or resistant to necessary psychiatric care.

#### **Contact Information**

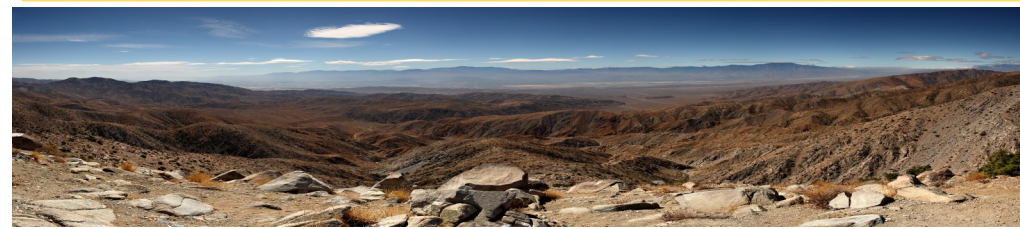
(909) 421-9452

## DBH ENGAGEMENT AND SUPPORT SERVICES

### **Consumer Clubhouses**

Clubhouses are programs run by consumers or members 18 years and over with minimal oversight from staff. They offer peer support, job training, social activities and education.

|                                                                                   |                                                                                                            |                                                                                                   |
|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| <b>Desert Stars</b><br>1841 E. Main St.<br>Barstow<br>(760) 255-5705              | <b>A Place to Go Clubhouse</b><br>32770 Old Woman Springs Rd., Suite B<br>Lucerne Valley<br>(760) 248-2327 | <b>Amazing Place</b><br>2940 Inland Empire Blvd.<br>Ontario<br>(909) 458-1396                     |
| <b>Our Place</b><br>24950 Redlands Blvd., Suite 1<br>Loma Linda<br>(909) 557-2145 | <b>Central Valley FUN Clubhouse</b><br>1501 S. Riverside Ave.<br>Rialto<br>(909) 877-4889                  | <b>Pathways to Recovery</b><br>17053 E. Foothill Blvd.<br>Fontana<br>(909) 347-1300               |
| <b>TEAM House</b><br>201 W. Mill St.<br>San Bernardino,<br>(909) 386-5000         | <b>Serenity Clubhouse</b><br>12625 Hesperia Rd, Suite B<br>Victorville<br>(760) 955-6224                   | <b>Santa Fe Social Club</b><br>56020 Santa Fe Trail,<br>Suite M<br>Yucca Valley<br>(760) 369-4057 |



### **Transitional Age Youth (TAY) Centers**

TAY are individuals between the ages of 16 & 25. TAY centers offer:

- Recreational activities
- Referral and linkage to other resources
- Support groups
- And much more...

| <b>Ontario</b>                                                                                           | <b>San Bernardino</b>                                                                                  | <b>Victorville</b>                                                                                                    | <b>Yucca Valley</b>                                                                                                                 |
|----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <b>Mental Health Systems - One Stop TAY Center</b><br><br>316 East E Street<br>Ontario<br>(909) 983-4466 | <b>San Bernardino One Stop TAY Center</b><br><br>780 E. Gilbert St.<br>San Bernardino<br>(909)387-7194 | <b>Victor Community Services - TAY Center</b><br><br>14360 St. Andrews Dr., Suite 11<br>Victorville<br>(760) 243-5417 | <b>Valley Star Community Services - One Stop TAY Center</b><br><br>58471 29 Palms Hwy., Suite 102<br>Yucca Valley<br>(760) 852-4888 |